

← **Order #PLAUDUS5557**

Confirmed Jan 14

Buy again

Manage Subscription



✓ **Complete**

Jan 29

• **Confirmed**

Jan 14



Arrived Jan 17

other [GFUS01029981005121](#)

📍 **Delivered**

Jan 17

Show details ▼

Track order with Shop

Contact information

Scott Warner
tyos78@gmail.com

Shipping address

Scott Warner
7836 Shady Woods Dr
Indianapolis Indiana 46259
United States
+17658942172

Shipping method

Standard Shipping

Payment



American Express •••• 3008
\$202.23 USD
Jan 14

Billing address

Scott Warner
7836 Shady Woods Dr.
Indianapolis Indiana 46259-6756
United States
+17658942172

FAQ

How can I upgrade or downgrade my subscription?

Currently, our system does not support direct upgrades or downgrades in Plaud brand site. We only support upgrades or downgrades in Plaud App. Our policy for subscription changes in Plaud App is as follows: Upgrades: When you upgrade to a higher-tier plan, the value of the unused days from your current plan will be calculated and applied as a credit toward the cost of the new plan. Your upgraded membership will take effect immediately. Downgrades: When you downgrade to a lower-tier plan, the change will take effect at the end of your current billing cycle. Cancellation Refunds: If you no longer need your subscription and wish to request a refund, please contact our after-sales support team. They will review your request based on our current refund policy and assist you accordingly. If you have other questions, please contact our customer support team, and they will be happy to assist you.

How do I cancel my subscription?

To prevent future automatic renewals, you can cancel your subscription by contacting our after-sales support team. Your service will remain active until the end of your current paid billing period. If you wish to stop your service immediately and request a refund, please inform our support team directly, and they will assist you based on our refund policy.

Why did my activation fail in the Activation Center?

An activation failure can occur for a couple of reasons: The subscription order has already been activated by a different Plaud ID. Your Plaud ID already has an active subscription, and only one subscription can be active per account at a time. For assistance with any activation issues, please contact our customer support team. They can investigate the cause and help you find a solution.

Who will receive an email from the Activation Center?

All customers who purchase a subscription on our Plaud brand site will receive an email from the Activation Center to activate their membership. Customers purchasing a redemption code or an hourly package will not receive this email.

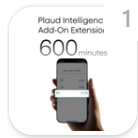
I can't log in to the Plaud brand site or receive a verification code, so I can't cancel my subscription. What should I do?

If you are experiencing trouble logging in or have not received a verification code, please contact our customer support team directly. They will be able to verify your account and assist you with your cancellation request.



Plaud Note Pro
Black

\$189.00



Plaud Intelligence Add-On Extension (600 mins)

\$12.99

🔗 600MINFREE (-\$12.99)

\$0.00

Subtotal

\$189.00

Shipping

Free

Taxes

\$13.23

Total

USD **\$202.23**

